

# WHO TO CALL FLOOD ACTION



## Police, Fire and Ambulance

During any emergency **999**

## Police

Non emergency **101**

## Environment Agency Hotline

For 24 hour reporting

**0800 80 70 60**

For advice

**0845 988 1188**

**Gas 0800 111 999**

**Electricity 0800 404 090**

## Cornwall Council

Flooding or drainage issues  
on public roads

**0300 1234 222**

## South West Water

Leak 24 hour emergency line

**0800 230 0561**

Water and sewerage  
emergencies **0844 346 2020**

# STAY SAFE FLOOD ADVICE

- Don't put yourself at risk by entering flood water
  - ankle deep fast-flowing water can knock over an adult
  - water that's knee deep can move a car
- Wash your hands thoroughly if you touch floodwater
  - it may be contaminated
- Put your personal flood plan into action if you have one
- Tune into local radio
- Call 999 if you are in danger, or people have been injured
- Check on vulnerable neighbours
- Remain calm

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**[www.cornwallcommunityfloodforum.org.uk](http://www.cornwallcommunityfloodforum.org.uk)**  
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Cornwall Community  
**Flood Forum**